

Electricity Emergencies

To report a power cut or dangerous situation, contact your local network operator:

- 10 Eastern 0800 783 8838
- 11 East Midlands 0800 056 8090
- 12 London 0845 600 0102
- 13 Manweb 0845 272 2424
- 14 Midlands 0800 328 1111
- 15 Northern 0800 668877
- 16 Norweb 0800 195 4141
- 17 Scottish Hydro 0800 300999
- 18 Scottish Power 0845 272 7999
- 19 Seeboard 0800 783 8866
- 20 Southern 0845 7708 090
- 21 SWALEC 0800 052 0400
- 22 SWEB 0800 365900
- 23 Yorkshire 0800 375 675

If you are unsure which region you fall under, look for the supply number on your monthly invoice and on the bottom line, look at the first two numbers. The below example shows the supply region as 19 which is Seeboard:

S	01	801	300
	19	0004	4330 181

Gas Emergencies

Gas Emergency 0800 11 1999 24 hours, 365 days a year

IF YOU SMELL GAS

DO:

- Turn off the gas supply at the meter
- Open doors and windows
- Call the gas emergency service

DON'T:

- Smoke
- Use naked flames
- Turn electric switches on or off (including doorbells)
- Use a mobile telephone