

Gas Safety Checks

One of our obligations as a gas supplier is to provide a gas safety check to customers who qualify. We must do this on request, once a year and free of charge.

To qualify you must:

- Be in receipt of means-tested benefits, and
 - (a) have at least one child under five living at the property, or
 - (b) be of Pensionable Age, disabled or long-term sick, and either:
 - (i) live alone; or
 - (ii) live with other people who are all of Pensionable Age, disabled or long-term sick, or under 18.

But - if you are living in a rented property, it is your landlord's responsibility to arrange a yearly gas safety check. This is the law, under the Health & Safety at Work Act 1974.

If you qualify, we will arrange for a Gas Safe Register registered engineer to visit you, at a convenient time.

The engineer will check all gas appliances and other gas fittings in the property. The check will include:

- How effective the flue is (if there is one)
- The supply of the air needed to burn the gas
- The appliance's operating pressure, or heat input, or both
- How safely the appliance is working.

If you would like more information, or if you qualify and would like to arrange a free gas safety check, please call us on 0844 815 7777. Or you can e-mail energy@uwdc.co.uk or write to us at: The Utility Warehouse, Dryden House, The Edge Business Centre, Humber Road, London NW2 6EW.