

Telecom Plus PLC Shareholder Discount Plan

Terms & Conditions

Members of the Utility Warehouse Discount Club who are also shareholders in Telecom Plus PLC may be eligible to benefit from special shareholder energy tariffs that are approximately 10% below our standard energy tariffs. Also available is an annual rebate of 10% of their spend on **Non-energy services** (excluding Home Insurance and Boiler & Home Cover services) under the Shareholder Discount Plan subject to the following:

1. Members of the Utility Warehouse Discount Club who wish to participate in the Shareholder Discount Plan must:
 - a. hold at least 1,500 Telecom Plus PLC ordinary shares;
 - b. notify the Company of their holding;
 - c. maintain their Utility Warehouse Discount Club Account in good standing, and have a valid Direct Debit mandate in place at all times;

This term relates to energy supply only:

Members who meet the eligibility criteria for the Shareholder Discount Plan will benefit from the relevant Shareholder tariff from the 1st of the month after the application is approved.

This term relates to telephony supplies only:

Members who meet the eligibility criteria for the Shareholder Discount Plan will receive a credit on their December invoice equal to 10% of the value of all fully paid bills for **Non-energy Services** (excluding Home Insurance and Boiler & Home Cover) on their Utility Warehouse Discount Club Account for the previous twelve months membership of the Shareholder Discount Plan (or pro rata if registered for plan part way through the year). The credit shall be applied as a single line credit to the member's December bill for **Non-energy Services** with the description "Shareholder Discount". The credit applied to the member's invoice is final and may not be disputed.

2. Members of the Utility Warehouse Discount Club for Business may not participate in the Shareholder Discount Plan.
3. Members may not participate in the Shareholder Discount Plan on more than one Utility Warehouse Discount Club Account.
4. Members may only benefit from our special shareholder tariffs on gas and/or electricity supplied at the main billing address. All other supply points will be subject to our standard tariffs (as applicable).
5. Members who have registered their shares in the name of a company may not participate in the Shareholder Discount Plan.
6. Members who hold Telecom Plus PLC shares through a Nominee Account will be required to provide additional information in order to verify their shareholding and establish eligibility for the Plan. Such additional information may include details of the Nominee Account, the details of the company that holds the Nominee Account, and a copy of a recent statement showing your qualifying shareholding.
7. The Shareholder Discount Plan energy tariffs are not available on pre-payment meters or fixed price tariffs.
8. The Shareholder Discount Plan does not apply to our Insurance services.

9. Telecom Plus PLC retains the right not to award any of the above benefits to a member's Utility Warehouse Discount Club Account if it has reason to believe that the member has failed to comply with these Terms and Conditions.
10. The Telecom Plus PLC Shareholder Discount Plan and these Terms and Conditions replace any previous shareholder discount schemes that may have existed. The Company reserves the right to change or amend these terms and/or benefits available at any time by publishing such details on our website.